

**OPERATIONAL CONTACT PHONE NUMBERS  
FOLD AND CARRY IN YOUR WALLET**

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Rev 01/09/23 Updated HNL ramp phone number. Contact Jennifer Lane at [jalane@fedex.com](mailto:jalane@fedex.com) with updates to this document. \*Indicates correction or addition.

<b>DUTY OFFICER</b>	<b>877-358-3889 OR 901-397-8214</b>		
DOMESTIC GOC:	MEM	GOC	800-321-4589
INTERNATIONAL GOC:	MEM		800-448-5867
GOC SR. SPEC. ON DUTY			901-397-8041
GOC DUTY MANAGER			901-397-8040
CRS			844-495-1049
CRS (toll-free for CGN based pilots)			+49 2203 905 1124
(Some German carriers require disabling caller ID to connect)			
WX DEPARTMENT			800-238-7527 OR 901-397-8291
FLIGHT COORDINATION			800-238-5552 OR 901-224-5300
DG HOTLINE			888-548-3493 OR 901-344-3000
FLIGHT SAFETY			901-224-5600
Fax			901-224-5140
CHARTER OPERATIONS			800-448-5587 OR 901-224-6502
JUMPSEATS			800-544-9040 OR 901-224-5420
MOCC			800-238-0280
GLOBAL TRAVEL			901-375-6000
AIRSERV BUS DISPATCH MEM			901-224-5487
CREW BUS DISPATCH MEM			901-224-5486
CREW BUS MOBILE MEM			901-487-4550
FLIGHT MANAGEMENT			901-224-5450
PILOT ADMIN CENTER			855-339-1722 OR 901-434-5000
PASSWORD RESET (IVR)			877-639-7793
FEDEX FIRST TECH SUPPORT			888-339-8324
FEDEX CORPORATION OPERATOR			901-369-3600
FIELD FLIGHT OPERATIONS			
AFW	800-968-4833	ANC	800-478-6080
EWR	800-231-5737	IND	800-932-5359
LAX	800-722-9839	OAK	800-472-2191

**CREW ALERTS FOR INTERNATIONAL FLIGHTS**

Per FOM Chapter 11.05, crewmember(s) are required to contact the departure ramp with name(s), contact phone number, flight number, and hotel name and room number (if applicable).

**INTERNATIONAL DIALING INSTRUCTIONS**

Dial 011 for international access from US. Country codes are not needed to dial locally within the country. Generally, the last two groups of numbers are the only ones required depending on distance/location. Add '0' in front of the city code when dialing locally in Europe.

LOCATION	CITY NAME	RAMP PHONE#
AKL	Auckland	64-9-256-5999
AMS	Amsterdam	11-31-20-5677350
ARN	Stockholm	46-8-5925-7943
ATH	Athens	30-21-0353-8075
BCN	Barcelona	34-933-781-240

LOCATION	CITY NAME	RAMP PHONE#
BHX	Birmingham	44-121-781-4713
BKK	Bangkok	66-2-131-9159
BLR	Bangalore	91-80-6678-3516
BOG	Bogota	57-1-589-3313
BOM	Mumbai	91-22-6524-7117
BQN	Aguadilla	787-300-2357
BSL	Basle-Mulhouse	41-61-325-1457
BUD	Budapest	36-1-296-5982
CAN	Guangzhou	86-20-2888-0626
CCS	Mauguetia	58-424-193-8951
CDG	Paris	33-1-49-19-96-79
CDG	Paris 24/7	33-1-49-19-96-39
CEB	Lapu-Lapu	63-32-340-7926
CGK	Jakarta	62-21-5591-3572
CGN	Cologne	49-2203-905-2900
CPH	Copenhagen	45-3246-4582
CRK	Angeles City	63-45-599-7218
DEL	New Delhi	91-11-4770-0109
DUB	Dublin	353-1-816-1310
DXB	Dubai	971-4-602-6571
EZE	Buenos Aires	54-11-4480-7850
FRA	Frankfurt	49-69-45005-4235
GDL	Guadalajara	52-33-3837-1514
GUM	Agana	671-642-1332
HAN	Hanoi	84-24-3584-2711
HEL	Helsinki	358-9-758-5629
HKG	Hong Kong	852-2261-6105
ICN	Inchon / Seoul	82-32-744-6230
KIX	Osaka	81-72-434-0120
KUL	Kuala Lumpur	60-3-8778-1830
LIS	Lisbon	351-9-6402-7548
LYS	Lyon	33-6-13-47-59-86
MAD	Madrid	34-91-329-99-50
MAN	Manchester	44-161-490-2650
MNL	Manila	63-2-789-3937
MTY	Monterrey	52-81-8153-7502
MUC	Munich	49-171-860-7068
MXP	Milan	39-02-5857-4755
NRT	Tokyo	81-476-33-5405
PEK	Beijing	86-10-6947-8989
PEN	Penang	604-6142801-809
PTY	Panama City	507-238-1212
PVG	Shanghai	86-21-2035-5305
QRO	Queretaro	52-422-314-2060
SCL	Santiago	56-2-2361-6177
SGN	Ho Chi Minh	84-9-0332-2552
SHA	Shanghai	86-21-3848-4566
SIN	Singapore	65-6922-2522
SJU	San Juan	787-300-2259
STN	London	44-1279-682010
SYD	Sydney	61-2-9669-2380
SZL	Shenzhen	86-755-6186-3628-3666
TLC	Toluca	52-722-275-5227
TLV	Tel Aviv	972-3-975-73-26
TPE	Taipei	886-3-3987-1234
VCP	Campinas	55-19-3765-2170
VIE	Vienna	43-1-7007-3212-3
VLN	Valencia	58-241-617-2982
YEG	Edmonton	780-890-2154
YMX	Montreal	450-476-7105
YOW	Ottawa	613-738-4575
YVR	Vancouver	604-279-7738
YWG	Winnipeg	204-784-6337
YYC	Calgary	403-291-7661
YYZ	Toronto	289-247-6128

LOCATION	CITY NAME	RAMP PHONE#	LOCATION	CITY NAME	RAMP PHONE#
ABE	Allentown	610-264-7144	LAS	Las Vegas	702-688-5299
ABQ	Albuquerque	505-247-2540	LAX	Los Angeles	310-348-2124
AFW	Ft. Worth Alliance	817-606-4100	LBB	Lubbock	806-746-5051
ALB	Albany	518-456-8002	LCK	Columbus	614-492-6180
ANC	Anchorage	907-249-3333	LFT	Lafayette	337-237-1707
ATL	Atlanta	404-209-2833	LGB	Long Beach	562-595-1143
ATW	Appleton	920-738-3282	LRD	Laredo	956-523-3926
AUS	Austin	512-385-8944	MCI	Kansas City	816-243-3460
BDL	Windsor Locks	860-292-5383	MCO	Orlando	407-888-3901
BFM	Mobile	251-690-4000	MDT	Harrisburg	717-944-1497
BGR	Bangor	207-945-4038	MEM	Memphis	901-224-5100
BHM	Birmingham	205-460-3951	MHT	Manchester	603-647-6119
BIL	Billings	406-254-6325	MIA	Miami	786-265-6600
BNA	Nashville	615-367-8620	MKE	Milwaukee	414-294-5901
BOI	Boise	208-338-1256	MSN	Madison	608-249-4181
BOS	Boston	617-568-8255	MSP	Minneapolis	612-713-8600
BTV	Burlington	802-860-2941	MSY	New Orleans	504-472-3330
BUF	Buffalo	716-631-3481	OAK	Oakland	510-639-3855
BUR	Burbank	818-840-6720	OKC	Oklahoma City	405-682-9645
BWI	Baltimore	410-850-0457	OMA	Omaha	866-651-1750
CAE	Columbia	800-210-6014	ONT	Ontario	909-937-6067
CHA	Chattanooga	423-296-1036	ORD	Chicago	773-894-6604
CHS	Charleston	843-552-1905	ORF	Norfolk	757-857-4029
CID	Cedar Rapids	319-846-5405	PBI	West Palm Beach	561-801-7130
CLE	Cleveland	216-362-8001	PDX	Portland	503-249-6410
CLT	Charlotte	704-359-5135	PHL	Philadelphia	215-937-4752
COS	Colorado Springs	719-638-1515	PHX	Phoenix	602-392-7290
CPR	Casper	307-234-9032	PIA	Peoria	309-697-8289
CVG	Cincinnati	859-767-7200	PIT	Pittsburg	412-472-8188
DAY	Dayton	800-455-6124	PVD	Providence	401-737-2506
DCA	Washington, DC	703-418-1013	PWM	Portland	207-773-0646
DEN	Denver	303-342-5220	RDU	Raleigh-Durham	919-840-2575
DFW	Dallas	972-456-4454	RIC	Richmond	804-226-1524
DLH	Duluth	218-722-2651	RNO	Reno	775-324-7035
DSM	Des Moines	515-256-5975	ROA	Roanoke	540-362-4661
DTW	Detroit	734-784-2163	ROC	Rochester	585-328-7296
ELP	El Paso	915-887-6322	RST	Rochester	507-280-0871
EWR	Newark	973-565-2314	RSW	Fort Meyers	239-768-3080
FAT	Fresno	559-292-8031	SAN	San Diego	619-688-9203
FLL	Fort Lauderdale	954-359-7408	SAT	San Antonio	210-829-7181
FNT	Flint	810-275-9823	SAV	Savannah	912-966-1162
FSD	Sioux Falls	605-331-7939	SBN	South Bend	866-248-3437
FWA	Fort Wayne	260-478-2585	SDF	Louisville	502-380-2100
GEG	Spokane	509-742-5641	SEA	Seattle	206-248-8020
GFK	Grand Forks	701-746-1932	SFO	San Francisco	650-616-5900
GJT	Grand Junction	970-248-8035	SGF	Springfield	417-873-9855
GRR	Grand Rapids	888-286-1247	SHV	Shreveport	318-603-4710
GSO	Greensboro	336-740-3720	SJC	San Jose	408-977-0944
GSP	Greenville	864-968-2800	SLC	Salt Lake City	801-239-1900
GTF	Great Falls	406-454-8400	SMF	Sacramento	916-924-7991
HNL*	Honolulu	808-838-6142	SNA	Santa Ana	949-930-4700
HRL	Harlingen	956-648-2286	STL	St. Louis	314-983-1740
HSV	Huntsville	256-520-4925	SWF	Newburgh	845-567-9102
HTS	Huntington	304-453-6510	SYR	Syracuse	315-455-8044
IAD	Washington	703-661-2050	TLH	Tallahassee	850-575-9865
IAH	Houston	281-230-5150	TPA	Tampa	813-673-6825
ICT	Wichita	316-941-9438	TUL	Tulsa	918-831-8000
IND	Indianapolis	317-481-7906	TUS	Tucson	520-294-1235
ITO	Hilo	808-934-9503	TYS	Knoxville	800-786-2896
JAX	Jacksonville	904-741-8783			
JFK	New York	718-995-2638			